



Technical Bulletin

Bulletin Ref.:

UK-1-5-26

Date Issued:

24 March 2026

BULLETIN DETAILS

Product Group: Programming Software

Effective Date:

24 March 2026

Model(s) Affected: All Quantum Rehab powerchairs and seating systems compatible with Econ-W

Description of Changes/ Diviations:

This bulletin provides an overview of updates included in the Econ-W V2 software. These updates introduce changes to the user interface, installation process, and functionality to improve usability and efficiency.

Change Details

- Aesthetic updates to align the appearance with the Econ-M platform
- Revised installation process:
 - Admin rights required only for first-time installation
 - Subsequent updates do not require admin access
- Ability to continue without login, allowing XPA files to be opened with user-level programming access
- Introduction of offline 4-digit PIN login as an alternative to username and password
- XPA file loading relocated from the file tab to the system tab
- “Check for updates” moved from the help tab and combined into a new updates icon in the toolbar
- Updates menu now includes firmware, Econ software, and seat preset library updates
- Firmware update interface enhancements, including progress display and local file selection
- Floating monitor window added, allowing selected parameters to be viewed while navigating other areas of the software

Service and Support

- Users may be prompted during installation depending on existing driver setup; select “Yes” to proceed where applicable
- Offline PIN access requires initial setup and confirmation via Q3DC
- Firmware and software updates can now be managed through the unified updates menu

Dealer / Technician Action

- Install Econ-W V2 to access the latest features and improvements
- Familiarise with the updated installation process and login options
- Use the new updates menu for firmware and software management
- Make use of the floating monitor feature where appropriate during setup and programming

Documentation Affected: Owner’s Manual Order Form(s) Spec Sheets Other N/A

Link to new version of affected document:

For more detailed information, please contact your local designated Area Sales Manager.

NB: This Bulletin is for informational purposes only and DOES NOT replace the Specifications.

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