

# Technical Bulletin

Bulletin Ref.:

UK-Q3-2-25

Date Issued:

18 August 2025

## BULLETIN DETAILS

**Product Group:** Quantum Powerchairs

**Effective Date:**

18 August 2025

**Model(s) Affected:** Edge 3 Stretto, 4Front 2, 4Front 2 HD, R-Trak & Outback

### Description of Changes/ Diviations:

This bulletin provides instructions for isolating the batteries on Quantum powerchairs. Battery isolation is important when the chair is not in use, as it helps preserve battery life and prevents unnecessary power drain.

### Instructions for Battery Isolation

On the right-hand side of the chair (as if standing behind it) look above the motor for the circuit breaker isolator. For the Outback, it can be found on the left.

Push the button circled in picture 1 and a small yellow lever will appear as shown below.

The yellow lever indicates that the power has been cut from the batteries, it is important to do this when the chair is not in use as it will prolong the life of the batteries.



Picture 1



Picture 2

To reconnect the power, simply push the yellow lever back down, however, please note that the time and date on the joystick will be incorrect as there has been no power to the chair to keep the information updated. This can be resolved in the settings section of the joystick.

**Documentation Affected:**  Owner's Manual  Order Form(s)  Spec Sheets  Other  N/A

**Link to new version of affected document:**

*For more detailed information, please contact your local designated Area Sales Manager.*

**!** NB: This Bulletin is for informational purposes only and DOES NOT replace the Specifications.

**Pride Mobility Products Ltd.**  
32 Wedgwood Road, Bicester,  
Oxfordshire, OX26 4UL

E: [sales@quantumrehab.co.uk](mailto:sales@quantumrehab.co.uk)  
T: +44 (0)1869 324600