

HOW TO TRACK YOUR ORDER



STEP 1

Download the PQ-365 app to your smartphone



STEP 2

Select the UK

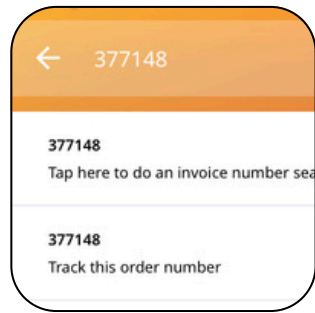


More > Settings > Change Countries



STEP 3

Click "Track Order"



STEP 4

Enter your order number

and select "track" this order number

STEP 5





Review your live tracking updates

Shipment Details

Shipped

- Order ID
377148
- Deliver To
EDIT ADDRESS IN ACTIONS, EDIT ADDRESS IN ACTIONS, BY NHS TRUST,,FOR DELIVERY ADDRESS
- Ship Date
Sept 03, 2024
- Carrier
APC
- Way Bill

WHAT DOES YOUR ORDER STATUS MEAN?

-  Assembly: Your order is in the hands of our assembly team, who are assembling and preparing it for quality control
-  Quality Control: Your order is being double checked by our quality team to make sure everything is perfect and ready for shipping.
-  Shipping Station: Your order is complete and is awaiting collection for delivery
-  Shipped: Your order is on its way! Expect delivery by APC within 24 hours for parts, and by PALLEX with the specified timeline for powerchairs. If you don't receive your order within these timelines, please contact us.